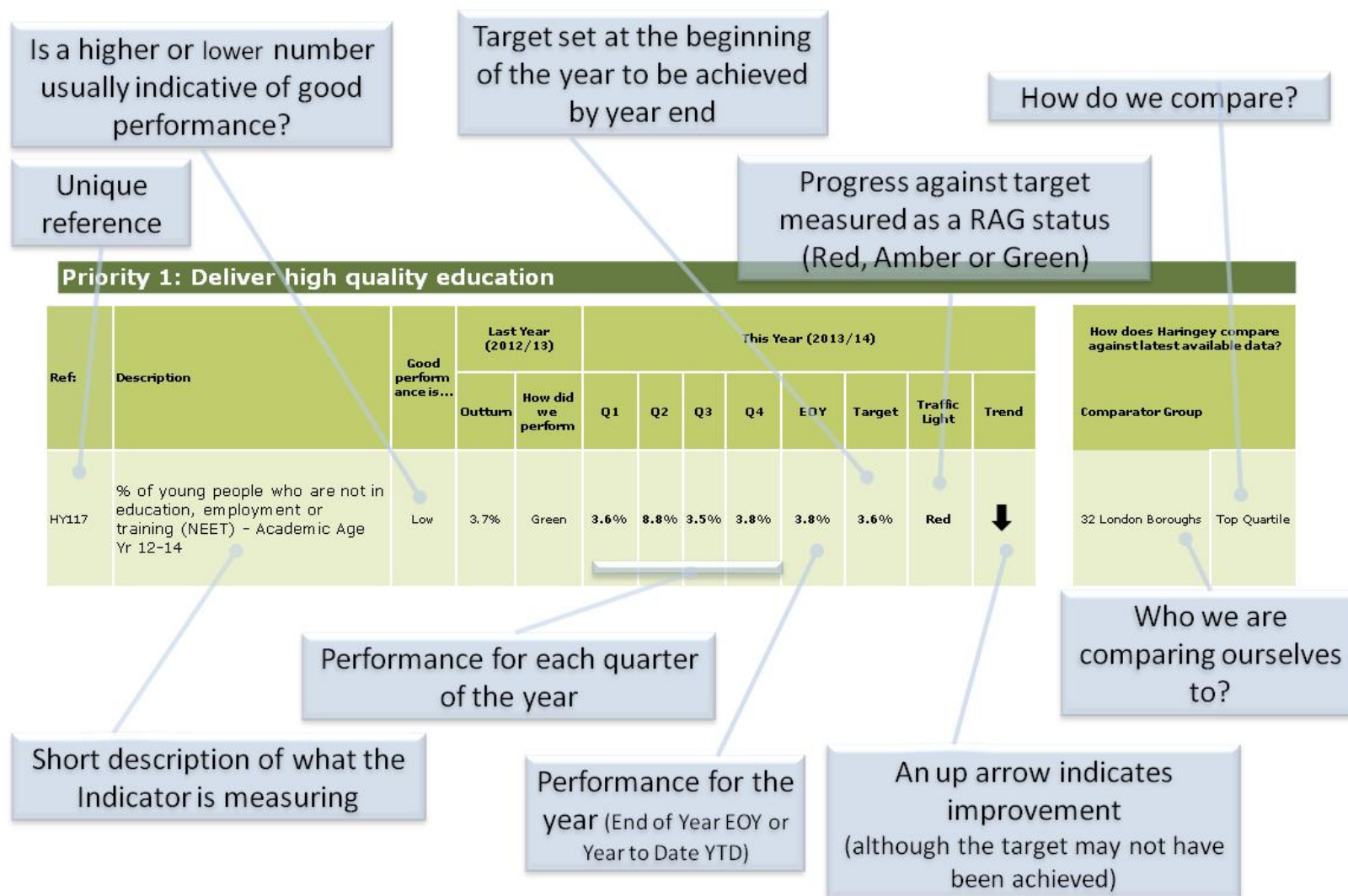


## Appendix 1: Corporate Plan Performance Scorecard

### Summary

Outcome	Priority	No. KPIs	Red	Amber	Green	No target	Data awaited
<b>Outstanding for all: enabling all Haringey children to thrive</b>	Deliver high quality education	<b>10</b>	2	3	2	1	2
	Enable every child and young person to thrive	<b>10</b>	3	1	2	4	0
<b>Safety and wellbeing for all: a place where everyone feels safe and has a good quality of life</b>	Make Haringey the safest borough in London	<b>5</b>	0	1	3	0	1
	Safeguard children and adults	<b>5</b>	1	0	3	0	1
	Provide a cleaner, greener and safer environment	<b>6</b>	2	0	4	0	0
	Support health and wellbeing for all	<b>11</b>	2	1	6	0	2
<b>Opportunities for all: a successful place for everyone</b>	Drive economic growth in which all can participate	<b>2</b>	0	0	2	0	0
	Ensure that everyone has a decent place to live	<b>7</b>	4	0	0	0	3
<b>A better Council: delivering responsive, high quality services; encouraging residents who are able to help themselves</b>	Customer focus, Getting the basics right, Value for Money	<b>14</b>	3	4	5	0	2

# Explanation of performance data



## Appendix 1: Corporate Plan Performance Scorecard

### Outstanding for all: enabling all Haringey children to thrive

#### Priority 1: Deliver high quality education

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparat or Group	
HY 31 (NI 92)	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	Low	36.6%	No target	Annual			33.2%	No target	-	↑	England	33.9 %
												London	32.8 %
HY 74a	Achievement at level 4 or above in Reading, Writing and Maths at Key Stage 2	High	75.0%	Amber	Annual			77.0% (prov)	78.0%	Amber	↑	England	79%
												London	80%
HY75	Achievement of 5 or more A*- C grades at GCSE including English and Maths	High	63.5%	Green	Annual			57.8% (prov)	63.0%	Amber	→	England	52.6 %
												London	60.6 %
HY117	% of young people who are not in education, employment or training (NEET) - Academic Age Yr 12-14	Low	3.8%	Red	4.5 %	11.5 %	3.6 %	3.6%	3.8%	Green	↑	London	3.4%
												SN mean	3.2%
HY117a	% of young people whose education, employment or training (NEET) status is Not Known - Academic Age Yr 12-14	Low	14%	Red	7.4 %	81.6 %	21.8 %	21.8%	20%	Red	↓	London	10.1 %
												SN mean	15.5 %
Op 182	Achievement of a Level 2	High	85.4%	Amber	Annual			Due	86%	-	-		

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	
(NI 79)	qualification by the age of 19							March 2015				
Op 182b	Achievement of a Level 3 qualification by the age of 19	High	61.6%	Green	Annual			Due March 2015	61%	-	-	
HY493a	Proportion of Primary schools rated outstanding or good by OFSTED	High	82%	Red	84%	86%	87%	87%	100%	On track	↑	London 86%
HY493b	Proportion of Secondary schools rated outstanding or good by OFSTED	High	100%	Green	100%	100%	100%	100%	100%	Green	-	London 82%
HY493c	Proportion of Children's Centres rated outstanding or good by OFSTED	High	64%	Red	64%	64%	64%	64%	100%	Red	↑	

## Priority 2: Enable every child and young person to thrive

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	
Op388	The number of children subject to a child protection plan	Within range	201	No target	282	282	281	281	No target	-	↓	Statistical Neighbourhoods (March 2014) 257

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
OP388a	The rate of Children Subject to a CP plan per 10,000 pop	Within range	35	No target	49	49	49	49	No target	-	-	Statistical Neighbourhoods (March 2014)	42
Op 418	Number of adoptions/special guardianship orders	High	64	Green	11	6	16	33	45 (14/15)	Amber	↓		
HY483	Average days from becoming looked after to being placed for adoption for children adopted in period	Low	778	Red	515	620	563	548	487 (2012-15 avg)	Red	↑	England (2012-15 average)	487
HY483a	Average days from becoming looked after to being placed for adoption for children adopted in period adjusted for adoptions by foster parents (A10)	Low	516.18	No target	151	150.5	499	306	No target	-	↑	England (2011-14 average)	217
HY654a	Percentage of vulnerable 2 year olds taking up their free early years place	High	New Indicator		Annual		40% (local estimate)		80%	Red			
HY654b	Percentage of vulnerable 3 & 4 year olds taking up their free early years place	High	90%	Green	Annual		90%		90%	Green		England London	97% 92%
HY30 (NI 72)	Readiness for school at five years: Achievement of at least 78 points across the Early Years Foundation Stage	High	50.0%	No target	Annual		61.0%		No target	-	↑	England London	60% 62%

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15								How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend		Comparator Group	
OP_731	Number of families with an allocated lead professional	High	686	Amber	765	831	850	850	850	Green	↑			
HY93 (NI 126)	Early Access for Women to Maternity Services (Antenatal booking at 12 weeks)	High	67.2% (12/13)	Red	Annual			76.4% (13/14)	80.0%	Red	↑			

## Safety and wellbeing for all: a place where everyone feels safe and has a good quality of life

### Priority 3: Make Haringey the safest borough in London

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
HY26	Percentage of people thinking that the Council and partners are doing a good job dealing with crime and anti-social behaviour (NI21). Residents' Survey	High	58.0%	Amber	Annual			Due Q4	64.0%	-	-		
HY688	Gangs: Gang Unit Project caseload	High	74	Green	26	27	29	51	54 (Q3) 72 (14/15)	Green	➡		
HY695	Gangs: Proportion of Gang Unit caseload who are engaged and retained	High	89%	Green	90 %	94 %	76 %	86%	80%	Green	➡		
HY690	Number of cases dealt with through Integrated Offender Management	High	255	Green	136	231	283	283	188 (Q3) 250 (14/15)	Green	⬆		
OP495a	Percentage of young people re-offending within 12 months (Rolling Year)	Low	47.2% (Apr 11 – Mar 12)	Red	44.5% (Jul 11 – Jun 12)	41.9% (Oct 11 – Sep 12)	41.6% (Jan-Dec 12)	41.6% (Jan-Dec 12)	40%	Amber	⬆	London Statistical Neighbours	40.6 % 40.6 %

## Priority 4: Safeguard children and adults

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
HY64	Child Protection Plans lasting 2 years or more	Within range	9.1%	Red	0%	1.4%	0%	0.5%	7%	Green	↑	Statistical Neighbours London	6% 4.7%
HY62	Stability of placements of looked after children: number of moves	Low	9%	Green	9.6%	10.1%	7.5%	7.5%	10%	Green	↑	England	11%
Op49	The proportion of people who use Adult Social Care services who say that those services have made them feel safe and secure	High	84.8%	Amber	Annual			Due May 2015	85.0%	-	-		
HY650	Children and Families Assessments completed within 45 working days	High	75.55%	Red	85.88%	97.51%	94.49%	91.81%	85%	Green	↑	Statistical Neighbours	77%
HY_653	Percentage of looked after children placed 20 miles outside Haringey	Low	19.18%	Red	18.5%	20.54%	18.66%	18.66%	16%	Red	↑	England	12%



## Priority 5: Provider a cleaner, greener and safer environment

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
HY195a	Improved street and environmental cleanliness, levels of: Litter	Low	3%	Green	6% (tranche 1)	3% (tranche 2)	3% (tranche 2)	4.5%	7%	Green	↑	London boroughs average (17 returns)	6.2%
Op195b	Improved street and environmental cleanliness, levels of: Detritus	Low	3%	Green	4% (tranche 1)	2% (tranche 2)	2% (tranche 2)	3%	11%	Green	↑	London boroughs average (15 returns)	6.0%
HY110	Number of people killed and seriously injured in road accidents	Low	92 (2013)	Red	18 (Jan – Mar 2014)	19 (Apr–Jun 2014)	No data	37	60 (14/15)	Amber	↓		
HY162	Reduction in the number of reported fly-tips	Low	5,478	Green	1,513	2,615	2,343	6,471	5,400 (14/15)	Red	↓		
OP329	Increase in number of green flag award parks	High	16	Green	Annual			18	18	Green	↑		
HY764	Of all parks inspected % graded with A or B scores for overall standard	High	66%	Green	66%	71%	75%	71%	70%	Green	↑		

## Priority 6: Support health and wellbeing for all

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
HY17	Mortality rate from all cardiovascular disease (including heart disease and stroke) in persons less than 75 years of age	Low	85.84 (2010-12)	Red	Annual			85.69 (2011-13)	76 by 14/15	Red	↑	London	80.10
HY19a	% of 4-5 year olds who are overweight or obese	Low	20.8% (2012/13)	Red	Annual			20.23 % (13/14)	20.8%	Green	↑	England	22.5%
HY19b	% of 10-11 year olds who are overweight or obese	Low	38.6% (2012/13)	Red	Annual			38.00 % (13/14)	38.6%	Green	↑	England	33.5%
HY39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	Low	2533 (2012/13)	No target	Annual			2273 (13/14) prov	2,523	Green	↑	London (2013/14)	2066
HY112a	Under 18 conception rate per 1000 pop.	Low	33.1 (2012)	Amber	Annual			Early 2015	32.7 (2013) 28.7 (by 2015)	Amber	-		
HY35	Proportion of people who use services who have control over their daily life	High	71.0%	Red	Annual			Due May 2015	72.0%	-	-		
ASCOF_1 C.1A	Proportion of people using social care who receive self-directed support - People	High	New Indicator		91.28 %	89.37 %	90.53 %	90.53 %	70%	Green	↑		
ASCOF_1 C.1B	Proportion of people using social care who receive self-directed support - Carers	High	New Indicator		90 %	92.97 %	83.73 %	83.73 %	70%	Green	↓		

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15								How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend		Comparator Group	
ASCOF_1G	Proportion of adults with learning disabilities who live in their own home or with their family	High	69.3%	Red	5.15%	43%	44.19%	44.19%	53% (Q3) 70% (14/15)	Red	-			
ASCOF_1H	Proportion of adults in contact with secondary mental health services living independently, with or without support	High	66.8%	Red	72.7%	73.05%	75.47%	75.47%	70%	Green	↑			
ASCOF_2B.1	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services EFFECTIVENESS	High	87.6%	Amber	Annual			Due April 2015	90%	-	-			

## Opportunities for all: a successful place for everyone

### Priority 7: Drive economic growth in which all can participate

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
HY496	Percentage of working population claiming Jobseeker's Allowance (JSA)	Low	4.3	Green	4.0	3.4	3.0	3.0	4.3	Green	↑	London England	2.1% 1.9%
HY696	Haringey residents supported into employment through the Jobs for Haringey Programme	High	348	Green	20	23	54	97	100 (14/15)	Green	↑		

### Priority 9: Ensure that everyone has a decent place to live

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
HY154	Net additional homes provided	High	493		Annual			-	-	-			
HY155	Number of affordable homes delivered (gross)	High	150	Red	Annual								
HY4a	Number of homelessness acceptances	Low	762	Red	190	146	157	493	409	Red	↑		
HY4c	Homelessness acceptances per 1,000 population	Low	2.32	Red	0.74	0.57	0.61	1.92	1.59 (Q3) 2.1 (14/15)	Red	↑		

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15								How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend		Comparator Group	
HY156	Number of households living in temporary accommodation	Low	2,869	Amber	2,890	2,948	2,983	2,983	2,800	Red	↓			
HY651a	Number of additional HMOs licensed within the Additional HMO Licensing Scheme in Haringey ward	High	164	Green	32	32	17	64	75 (Q3) 100 (14/15)	Red	↓			
HY651b	Proportion of expired mandatory HMOs re-licensed	High	100%	Green	86 %	94 %	63 %	-	90%	-	-			

**A better Council: delivering responsive, high quality services; encouraging residents who are able to help themselves**

**Priorities 10-12: Customer focus, Getting the basics right, VfM**

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?	
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	Comparator Group	
HY157a	Percentage of planning applications processed in 13 weeks or in agreed PPA / extension time agreement (Major)	High	81.82%	Green	100 %	100 %	100 %	100%	65%	Green	↑		
HY157b	Percentage of planning applications processed in 8 weeks or extension of time agreement (Minor)	High	77.25%	Green	85.88 %	74.55 %	55.6%	74.6%	65.00 %	Green	↓	London boroughs average (21 returns)	71.5 %
HY157c	Percentage of planning applications processed in 8 weeks or in extension of time agreement (Other)	High	83.05%	Green	89.29 %	82.68 %	77.3%	83.4%	80.00 %	Green	↑	London boroughs average (20 returns)	83.6 %
HY192	Recycling rate	High	36.16%	Green	37.46 %	38.3%	37.3%	37.7%	37%	Amber	↑	London Borough average (15 returns)	34.8 %
HY9	% of council taxes due for the financial year which were received in year	High	95.02%	Green	30.54 %	55.59 %	82.48 %	82.48 %	83% (Q3)	Amber	↓		
HY168	Principal roads where maintenance should be considered	Low	22%	Red	Annual			Due Mar 2015	15%	-	-		

Ref:	Description	Good performance is...	Last Year (2013/14)		This year 2014/15							How does Haringey compare against latest available data?
			Outturn	How we performed	Q1	Q2	Q3	YTD	Target	Traffic Light	Trend	
HY89	Customer Services Centres- Waiting times – personal callers seen in 20 mins	High	76%	Green	77%	77%	80%	78%	78%	Green	↑	
HY199	Call Centre calls answered as a % of calls presented	High	90%	Green	91%	88%	89%	89%	92%	Amber	↓	
Op91	Call Centre End to End resolution	High	92.5	Green	84	75	82	75	85	Red	↓	
HY85	Number of library visits per 1000 of the population	High	7,517	Red	7,580	6,623	6,739	7,112	8,605	Red	↓	
ASCOF_2C.2	Number of delayed transfers of care attributable to social care service (social care or jointly social care and the NHS)	Low	11.3	Red	9.6	10.80	8.47	9.74	8.6	Amber	↑	
HY406a	Proportion of complaints upheld following detailed investigation by the Ombudsman	Low	58%	Baseline	23.6%	29.7%	26%	28%	45%	Green	↑	
HY656	Haringey Council appraisal completion rate	High	97.9%	Green	Annual			44.4% Mid-Year	95%	Red	↓	
HY657	Residents returning completed electoral registration forms	High	92%	Green	Annual			Data awaited	90%	-	-	